BetterTrip
Reservation Team

1800 862 446
bookings@bettertrip.com.au
https://bettertrip.com.au

4-Day Singapore Five-Star Urban Escape

Tour ID: NESP4D

Enjoy a relaxed 4-day Singapore stopover featuring private airport transfers, a comfortable 5-star stay, and a guided half-day city tour covering the city's most iconic sights. With daily breakfast included and plenty of free time to explore at your own pace, this short getaway offers the perfect blend of culture, modern attractions, and smooth travel convenience.

Day 1

Welcome To Singapore
Our friendly representative will meet you in the airport arrival hall to greet you and transfer you to the hotel. As you travel into the city, you'll notice Singapore's famous cleanliness and the lush tropical greenery lining the roads—a beautiful glimpse of its "City in a Garden" vision. You may also see signs in the four official languages—English, Malay, Mandarin, and Tamil—reflecting the island's wonderful cultural tapestry.

Included Meals
Breakfast

Accommodation
Orchard Hotel Singapore or similar

Day 2

Singapore
Fuel up with a delicious hotel breakfast before meeting your guide for a captivating half-day city tour. See iconic landmarks like Marina Bay Sands, Gardens by the Bay, and the Merlion, then explore the vibrant cultural hubs of Little India and Chinatown. This tour perfectly captures Singapore's blend of modern innovation and rich heritage. The rest of your day is free to enjoy as you wish.

Included Meals
Breakfast

Accommodation
Orchard Hotel Singapore or similar

Day 3

Singapore
Enjoy a leisurely breakfast, as today is entirely free for you to design. Relax, explore the city independently, or join an optional tour to discover hidden gems, savor local cuisine, or visit world-class attractions—the choice is yours.

Included Meals
Breakfast

Accommodation
Orchard Hotel Singapore or similar

Day 4

Depart Singapore
Enjoy one final breakfast before your flight home. Take this moment to reflect on the unforgettable memories and incredible experiences you've gathered throughout your journey across Singapore.

Included Meals
Breakfast

Accommodation
N/A

Things To Know

What's Included
- Private airport transfers included on the first and last day
- Private Singapore city tour
- Daily breakfast as outlined in the itinerary
- 3 nights accommodation in 5-star hotels
- All sightseeing and entrance fees included as outlined in the itinerary

What's Not Included
- International airfare & taxes
- Visa fees
- Optional tours and activities
- Travel insurance (highly recommended)
- Meals not specified in the itinerary
- Local service fee & gratuities
- Personal expenses like beverages, laundry, and phone calls
- Costs incurred due to flight delays or airline schedule changes
- Any items or services not clearly listed in the itinerary

Fine Print
Payment Terms
To secure your booking, full payment is required at the time of reservation. After creating your booking, you will be directed to your invoice, where you can select your preferred payment method.

Schedule Of Fees
Voluntary Changes: Please note that any changes or upgrades requested after the booking is confirmed will be subject to a fee of AUD220 per person per change, in addition to any applicable supplier costs. This fee covers modifications to flights, hotels, tour dates, or any other services included in your package. To ensure smooth processing, we kindly request that you provide us with a minimum of 72 hours notice for all voluntary changes.

Cancellations & Refunds: Please note that in the event of tour cancellation, a cancellation fee of AUD550 per person will be charged, in addition to any relevant supplier costs. Refund requests must be submitted in writing and will take up to 6 weeks to process. It is important to note that no refunds can be issued once the tour has commenced (for the flight-inclusive package, no refunds can be issued once the flights have been ticketed).

Name Correction Fees: A fee of AUD220 per person applies to name corrections on documents, along with any supplier costs. Kindly note that name corrections must be requested at least 72 hours prior to departure and are subject to approval from the supplier.

Document Change Fees: A fee of AUD220 per person will be charged for any passport changes, in addition to any applicable supplier costs. Please note that train tickets and admission access must be linked to your travel passport details. Any changes to passport information must be requested at least 14 days before departure and are subject to approval from the supplier.

Supplier Fees: In the event that the tour you have purchased is unable to proceed or a travel supplier is unable to fulfil the tour due to external circumstances (such as a Force Majeure event), there may be a fee or amount of money that is withheld by our suppliers and is unrecoverable. This could be due to non-refundable airline tickets, cancellation penalties with cruise cabins, or unrecoverable payments with our land/accommodation partners. As your agent, Better Trip is committed to covering these costs and will make every effort to recover all funds committed and/or paid for your tour. However, please note that this may not be possible in every circumstance. If refunds are unavailable from our suppliers, we will strive to obtain a travel credit with the best possible terms and communicate these options to you. If Better Trip cannot obtain a refund, travel service credit, or only a partial refund, this cost will be passed on to the customer as a supplier fee. It is important to note that this fee is not intended to generate revenue but to cover the payments our suppliers withhold during the recovery process.

Participation Requirement
All group tour packages are offered at discounted rates on the condition that travellers participate in the full group itinerary, including sightseeing, cultural activities, and designated shopping stops. Partial participation (e.g., using only transport or selected activities) is not allowed under this pricing, and those wishing to opt out must book a land-only or customised private package at the applicable rate. Requests to use only parts of the package, such as flights and hotels, will not be accepted, and we reserve the right to cancel such bookings under the standard cancellation policy.

Travel Documents
To ensure a smooth journey, it is imperative that you possess a valid passport and have obtained all necessary visas, permits, and certificates for the countries you plan to visit. Please note that passports are mandatory for all travellers when departing from Australia. For a permanent resident to travel on a foreign passport, you must also hold an Australian Re-entry Visa. Additionally, many countries require foreign nationals entering their borders to possess a passport with a minimum of six months validity. Remember, the ultimate responsibility for ensuring the accuracy of your documentation lies with you as the individual traveller. Any fines, penalties, or expenses incurred due to incorrect documentation will be solely your responsibility.

Travel Insurance
Travel insurance is a requirement for all our travellers and should be obtained at the time of booking. Your travel insurance should cover personal accidents, death, medical expenses, and emergency repatriation, with a recommended minimum coverage of US$200,000 for each category. We also strongly recommend coverage for cancellation, curtailment, personal liability, luggage loss, and personal effects. On the first day of your trip, you must provide proof of your travel insurance. Please note that joining the trip will not be possible without it. If you would like our assistance obtaining travel insurance, please CLICK HERE.

Airport Transfers
Some of our packages include airport transfers in one or both directions for your arrival or departure from your destination. To determine if transfers are included, please refer to the “What’s Included” section of your selected package. If you arrange pre- or post-tour accommodations independently and the tour includes transfers, please note that these transfers will be forfeited. Transfers are provided only in conjunction with the tour dates and any pre- or post-tour accommodations booked through Better Trip, when available. Additionally, our standard airport transfers operate on a group basis, which may involve waiting times of up to 2 hours. To avoid any potential delays, we recommend booking a private transfer for a more prompt and personalized service. For more information, please contact us at bookings@bettertrip.com.au.

Default Flights
If this package includes default flights, they have been carefully predetermined by our product team in collaboration with the airline partners. Please note the following conditions:

- The default flights cannot be changed or refunded at any time. If these flights are not used, any unused segments will be forfeited without a refund.
- Flight carriers and schedules will be available approximately three months before the tour date.
- For customised flight requests, including changes to flight times, airlines, or classes, a re-quote will be provided at the prevailing market price, and additional charges may apply.

- If you have booked a flight-inclusive package and choose not to use the default flights, please notify us at least 72 hours before departure. Failure to do so will be considered a no-show, and the entire tour will be cancelled without a refund.

If you have any further questions or require assistance, please contact us at bookings@bettertrip.com.au.

Third-Party Operator Notice
This tour is operated by an independent third-party partner, and BetterTrip serves as the booking agent for your reservation. Full supplier details will be provided in your pre-departure travel pack.

BetterTrip is always here to support you. Should any issues or concerns arise, we will gladly assist by communicating with the operator on your behalf. Please note that, as we are not the service provider, responsibility for the delivery and resolution of services rests with the operator.

Important Information

Fitness Requirements
To ensure a safe and enjoyable experience, participants in our tours should have a moderate level of fitness, including the ability to walk for extended periods and navigate varying terrains. The tour may involve physical activities such as hiking and walking tours, so we recommend being comfortable with exertion for several hours. If you have any pre-existing medical conditions, please consult a healthcare professional before booking. Regular physical activity leading up to the tour is encouraged to enhance your experience. Your safety is our top priority, so if you feel unwell during the tour, please inform your local guide.

Accommodation
Accommodations included in your tour package will be specified in your itinerary. While we strive to provide the listed accommodations, substitutions may be necessary due to availability. For bedding configurations, we offer double or twin options for travellers sharing a room, based on availability. Solo travellers who have purchased the single supplement will have the option of a single bed. Check-in is typically between 2:00 PM and 4:00 PM, and check-out usually occurs between 10:00 AM and 12:00 PM; early or late check-in/out may be available upon request, but is not guaranteed. Standard amenities will be provided, although additional services may incur extra charges. We are not liable for any loss or damage to personal property during your stay, so we recommend securing travel insurance for unforeseen events. Lastly, guests are responsible for adhering to any health and safety guidelines set by the accommodation providers.

Underage Travellers
All travellers under the age of 18 must have written consent from a parent or legal guardian to participate in the tour and must be accompanied by a responsible adult who will ensure their safety and well-being. Accommodation arrangements must comply with the policies of the accommodation provider, which may have age restrictions regarding room occupancy. Parents or guardians are responsible for informing us of any medical conditions or special requirements for the minor, and we recommend that all minors have appropriate travel insurance. Some of our packages are exclusively available for adult travellers aged 18 and over. All travellers are expected to adhere to our code of conduct; inappropriate behaviour may result in removal from the tour without a refund. Additionally, some activities may have age restrictions, and it is the responsibility of the accompanying adult to ensure all activities are suitable for the minor.

Local Service Fee
For certain tour packages, a local service fee is not included in the published tour price. In specific instances, payment of this fee is mandatory and must be made in cash and in local currency directly to the local guide during the course of the tour. Travellers are advised to refer to the “What’s Not Included” section of their booking documentation for details of the recommended local service fee amounts applicable to guides, drivers, or local suppliers, as well as other service personnel. These amounts are established to reflect the customary standards and level of service provided throughout the tour.

Itinerary Modification
The information in this document is subject to change and may be affected by unforeseen circumstances beyond BetterTrip’s control. If any changes occur that impact your confirmed tour inclusions, you will be promptly notified via email with the relevant details and instructions. Please note that minor or last-minute on-site adjustments that do not affect the inclusions may occur without prior notice or written communication. In such cases, our on-site team will make every reasonable effort to ensure that your travel experience remains seamless and of equal or greater value.

Right to Refuse Service or Terminate Participation
BetterTrip reserves the absolute right, at its sole discretion and without prior notice, to refuse service, cancel any booking, or terminate a traveller's participation in any part of a tour or travel service if the traveller's conduct is reasonably deemed to pose a threat to the safety, welfare, or property of company personnel, contractors, suppliers, or other participants. In such circumstances, the traveller may be removed from the tour immediately, and BetterTrip shall bear no responsibility or liability for any resulting expenses, loss, damage, or inconvenience. No refund, credit, or compensation shall be provided for any unused services or portions of the tour. BetterTrip further reserves the right to report such behaviour to relevant authorities where appropriate.

For more details please visit our website - [Terms and Conditions]**.**