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never been a better time to travel.

PACKAGE HIGHLIGHTS:

- 8 nights Stay in luxury 4–5 star hotels
- Professional English-speaking Guide
- Travel by air-conditioned coach
- Release sky lanterns in Shifen

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Overview

Taipei → Sun Moon Lake → Tainan → Kaohsiung → Kenting →
Taitung → East Coast Scenic Area → Yilan → Taipei → Yeliu →
Shifen → Taipei

Discover the perfect blend of natural beauty, cultural heritage, and modern charm on this 9-day guided journey through Taiwan. From the tranquil waters of **Sun Moon Lake** to the coastal wonders of **Kenting National Park** and the dramatic rock formations of **Yehliu Geopark**, this tour showcases the very best of the island. You'll walk through historic towns, soak in natural hot springs, explore indigenous villages, and experience hands-on traditions like releasing a sky lantern in **Shifen**. Each day brings unforgettable scenery and enriching cultural encounters, all while enjoying 4–5-star accommodation and professional English-speaking guides. Whether you're drawn by Taiwan's vibrant cities, its stunning coastlines, or its deep-rooted history, this journey promises an immersive and memorable experience.

Tour Itinerary

DAY 1: ARRIVAL IN TAIPEI

Welcome to Taipei! Upon arrival, our friendly tour representative will greet you at the airport and take you straight to your hotel for check-in.

Got some energy left? Step out and explore the buzzing streets of Ximending, treat yourself to bubble tea, or catch your first glimpse of Taipei 101. It's your first taste of Taiwan—take it at your own pace.

Included Meals: No meals

Accommodation: Solaria Nishitetsu Hotel Taipei Ximen or similar

DAY 2: TAIPEI – SUN MOON LAKE

Ready for a nature escape? Today we head south to the magical Sun Moon Lake, surrounded by forested peaks and serene waters. Explore the charming Ita Thao indigenous village, climb up to the peaceful Ci'en Pagoda, and feel the spiritual atmosphere at Xuanzang and Wenwu Temples. You'll be immersed in beauty and tradition.

Included Meals: Breakfast

Accommodation: Hotel Fleur de Chine – Mountain View Room (5-star) or similar

DAY 3: SUN MOON LAKE – TAINAN – KAOHSIUNG

Step back in time with a visit to Tainan, Taiwan's oldest city. Wander the historic Fort Zeelandia, snack your way through Anping Old Street, and learn the stories behind ancient walls.

Then, we head to Kaohsiung to visit the peaceful Fo Guang Shan Monastery—don't miss the impressive Great Buddha Land, a powerful and serene experience.

Included Meals: Breakfast

Accommodation: Grand Hilai Kaohsiung (5-star) or similar

DAY 04: KAOHSIUNG – KENTING – TAITUNG

Breathe in the salty sea breeze as we explore Kenting National Park, famous for its unique coastal formations. Snap photos at Maopitou (Cat's Nose Rock) and Chuanfan Rock, shaped by wind and waves.

Later, we head to Chihpen Hot Spring Resort, where you can soak your travel fatigue away in mineral-rich, rejuvenating waters.

Included Meals: Breakfast

Accommodation: Hotel Royal Chihpen (5-star) or similar

DAY 5: TAITUNG – EAST COAST – YILAN

Nature shows off today! We'll cruise along Taiwan's stunning East Coast National Scenic Area, where every stop feels like a postcard. Marvel at the alien-like rocks of Xiaoyeliu, stroll across the footbridge to Sanxiantai Island, admire the layered platforms at Shitiping, and be wowed by the cliffs of Fanshuliao.

Included Meals: Breakfast

Accommodation: Wellspring by Silks Jiaoxi or similar

DAY 6: YILAN – TAIPEI

Today is a celebration of taste and tradition. First stop: the award-winning King Car Kavalan Whisky Distillery, where you'll discover the secrets of Taiwan's internationally acclaimed whisky (yes, samples included!). Then, dive into Taiwan's heritage at the National Center for Traditional Arts, where crafts, performances, and storytelling come alive.

Included Meals: Breakfast

Accommodation: Solaria Nishitetsu Hotel Taipei Ximen or similar

DAY 07: TAIPEI – YEHLIU – JIUFEN – PINGXI

It's a full day of iconic sights and unforgettable moments! Start at Yehliu Geopark, where you'll wander past bizarre and beautiful rock formations like the famous Queen's Head. Then, it's on to the fairytale-like hills of Jiufen Village—sample local snacks, snap lantern-lit photos, and don't forget to try the taro balls! Cap off the day in Shifen: walk the old railway street, visit the stunning Shifen Waterfall, and join the magical Sky Lantern ceremony—write your wish and watch it float into the night sky.

Included Meals: Breakfast

Accommodation: Solaria Nishitetsu Hotel Taipei Ximen or similar

DAY 8: FREE DAY IN TAIPEI

Today is yours to enjoy however you like!

Shop in Ximending, eat your way through Ningxia or Raohe Night Markets, visit the majestic Chiang Kai-shek Memorial Hall, or head to the top of Taipei 101 for panoramic city views. Need inspiration? We're happy to give suggestions based on your vibe.

Included Meals: Breakfast

Accommodation: Solaria Nishitetsu Hotel Taipei Ximen or similar

DAY 9: DEPART TAIPEI

After breakfast, we'll transfer you to the airport 4 hours before your flight. Say goodbye to Taiwan (or see you soon again?). One thing's for sure—you'll leave with unforgettable memories, and maybe a few extra snacks in your luggage!

Included Meals: Breakfast

Accommodation: N/A

Things To Know

WHAT'S INCLUDED

- Daily breakfast included as per itinerary
- 8 nights accommodation in premium 4–5 star hotels
- English speaking guide service
- Entrance fees to all stated attractions and protected scenic areas
- Hotel pick-up and drop-off service within Taipei city limits
- All local transfers by air-conditioned vehicle
- 8-day guided land transportation in private coach or minibus
- All taxes

WHAT'S NOT INCLUDED

- International airfare and taxes to and from Taiwan
- Airport transfers not specified in the itinerary
- Meals not specified in the itinerary
- Tips & gratuities
- Optional tours and activities
- Visa fees
- Travel insurance and other personal items like beverages, laundry, and phone calls etc.

GROUP SIZE REQUIREMENT

- Minimum: 2 individuals

Fine Print

PAYMENT TERMS

To secure your booking, full payment is required at the time of reservation. After creating your booking, you will be directed to your invoice, where you can select your preferred payment method.

SCHEDULE OF FEES

Voluntary Changes:

Please note that any changes or upgrades requested after the booking is confirmed will be subject to a fee of AUD220 per person per change, in addition to any applicable supplier costs. This fee covers modifications to flights, hotels, tour dates, or any other services included in your package. To ensure smooth processing, we kindly request that you provide us with a minimum of 72 hours notice for all voluntary changes.

Cancellations & Refunds:

Please note that in the event of tour cancellation, a cancellation fee of AUD550 per person will be charged, in addition to any relevant supplier costs. Refund requests must be submitted in writing and will take up to 6 weeks to process. It is important to note that no refunds can be issued once the tour has commenced (for the flight-inclusive package, no refunds can be issued once the flights have been ticketed).

Name Correction Fees:

A fee of AUD220 per person applies to name corrections on documents, along with any supplier costs. Kindly note that name corrections must be requested at least 72 hours prior to departure and are subject to approval from the supplier.

Document Change Fees:

A fee of AUD220 per person will be charged for any passport changes, in addition to any applicable supplier costs. Please note that train tickets and admission access must be linked to your travel passport details. Any changes to passport information must be requested at least 14 days before departure and are subject to approval from the supplier.

Supplier Fees:

In the event that the tour you have purchased is unable to proceed or a travel supplier is unable to fulfil the tour due to external circumstances (such as a Force Majeure event), there may be a fee or amount of money that is withheld by our suppliers and is unrecoverable. This could be due to non-refundable airline tickets, cancellation penalties with cruise cabins, or unrecoverable payments with our land/accommodation partners. As your agent, Better Trip is committed to covering these costs and will make every effort to recover all funds committed and/or paid for your tour. However, please note that this may not be possible in every circumstance. If refunds are unavailable from our suppliers, we will strive to obtain a travel credit with the best possible terms and communicate these options to you. If Better Trip cannot obtain a refund, travel service credit, or only a partial refund, this cost will be passed on to the customer as a supplier fee. It is important to note that this fee is not intended to generate revenue but to cover the payments our suppliers withhold during the recovery process.

Fine Print

TRAVEL DOCUMENTS

To ensure a smooth journey, it is imperative that you possess a valid passport and have obtained all necessary visas, permits, and certificates for the countries you plan to visit. Please note that passports are mandatory for all travellers when departing from Australia. For a permanent resident to travel on a foreign passport, you must also hold an Australian Re-entry Visa. Additionally, many countries require foreign nationals entering their borders to possess a passport with a minimum of six months validity. Remember, the ultimate responsibility for ensuring the accuracy of your documentation lies with you as the individual traveller. Any fines, penalties, or expenses incurred due to incorrect documentation will be solely your responsibility.

TRAVEL INSURANCE

Travel insurance is a requirement for all our travellers and should be obtained at the time of booking. Your travel insurance should cover personal accidents, death, medical expenses, and emergency repatriation, with a recommended minimum coverage of US\$200,000 for each category. We also strongly recommend coverage for cancellation, curtailment, personal liability, luggage loss, and personal effects. On the first day of your trip, you must provide proof of your travel insurance. Please note that joining the trip will not be possible without it. If you would like our assistance obtaining travel insurance, please contact us via email at bookings@bettertrip.com.au.

AIRPORT TRANSFERS

Some of our packages include airport transfers in one or both directions for your arrival or departure from your destination. To determine if transfers are included, please refer to the "What's Included" section of your selected package.

If you arrange pre- or post-tour accommodations independently and the tour includes transfers, please note that these transfers will be forfeited. Transfers are provided only in conjunction with the tour dates and any pre- or post-tour accommodations booked through Better Trip, when available.

Additionally, our standard airport transfers operate on a group basis, which may involve waiting times of up to 2 hours. To avoid any potential delays, we recommend booking a private transfer for a more prompt and personalized service. For more information, please contact us at bookings@bettertrip.com.au.

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DEFAULT FLIGHTS

The default flights included in this package have been predetermined by our product team in collaboration with the airline carriers. Please note the following conditions:

- The default flights cannot be changed or refunded at any time. If these flights are not used, any unused segments will be forfeited without a refund.
- Flight carriers and schedules will be available approximately three months before the tour date.
- For customised flight requests, including changes to flight times, airlines, or classes, a re-quote will be provided at the prevailing market price, and additional charges may apply.
- If you have booked a flight-inclusive package and choose not to use the default flights, please notify us at least 72 hours before departure. Failure to do so will be considered a no-show, and the entire tour will be cancelled without a refund.

If you have any further questions or require assistance, please contact us at bookings@bettertrip.com.au.

IMPORTANT INFORMATION

Fitness Requirements

To ensure a safe and enjoyable experience, participants in our tours should have a moderate level of fitness, including the ability to walk for extended periods and navigate varying terrains. The tour may involve physical activities such as hiking and walking tours, so we recommend being comfortable with exertion for several hours. If you have any pre-existing medical conditions, please consult a healthcare professional before booking. Regular physical activity leading up to the tour is encouraged to enhance your experience. Your safety is our top priority, so if you feel unwell during the tour, please inform your local guide.

Accommodation

Accommodations included in your tour package will be specified in your itinerary. While we strive to provide the listed accommodations, substitutions may be necessary due to availability. For bedding configurations, we offer double or twin options for travellers sharing a room, based on availability. Solo travellers who have purchased the single supplement will have the option of a single bed. Check-in is typically between 2:00 PM and 4:00 PM, and check-out usually occurs between 10:00 AM and 12:00 PM; early or late check-in/out may be available upon request, but is not guaranteed. Standard amenities will be provided, although additional services may incur extra charges. We are not liable for any loss or damage to personal property during your stay, so we recommend securing travel insurance for unforeseen events. Lastly, guests are responsible for adhering to any health and safety guidelines set by the accommodation providers.

Underage Travellers

All travellers under the age of 18 must have written consent from a parent or legal guardian to participate in the tour and must be accompanied by a responsible adult who will ensure their safety and well-being. Accommodation arrangements must comply with the policies of the accommodation provider, which may have age restrictions regarding room occupancy. Parents or guardians are responsible for informing us of any medical conditions or special requirements for the minor, and we recommend that all minors have appropriate travel insurance. Some of our packages are exclusively available for adult travellers aged 18 and over. All travellers are expected to adhere to our code of conduct; inappropriate behaviour may result in removal from the tour without a refund. Additionally, some activities may have age restrictions, and it is the responsibility of the accompanying adult to ensure all activities are suitable for the minor.

Fine Print

IMPORTANT INFORMATION (CONTINUED)

Tipping

Tipping is not included in your tour package and is expected to be paid during the tour. We recommend a gratuity of AUD 20 per day, per person for tour guides, drivers, and other service personnel to reflect the level of service provided. Tipping can be made in cash and given directly to the service personnel at your discretion. Please note that tipping customs may vary by country, so we encourage you to familiarize yourself with local practices. By participating in our tours, you acknowledge and accept this tipping policy.

Itinerary Modification

The itinerary presented in your tour package is subject to modification due to unforeseen circumstances beyond the control of Better Trip, such as weather conditions and operational requirements. In the event of any changes, we will notify you via email with relevant advice or instructions as soon as possible. While we will strive to provide suitable alternative arrangements, we cannot guarantee that all aspects of the original itinerary will remain unchanged. It is the traveller's responsibility to stay informed of updates prior to departure, and by booking with us, you acknowledge and accept that itinerary modifications may occur.