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PACKAGE HIGHLIGHTS

- Small group
- 9 nights in central located 4 & 5-star hotels
- 4 nights aboard the Yangtze River Cruise

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Overview

Beijing → Xi'an → Yangtze Cruise → Guilin → Shanghai

Embark on an exhilarating 14-day journey through China, beginning in **Beijing** with the **Great Wall** and the **Forbidden City**. Marvel at the **Terracotta Army** in **Xi'an**, enjoy a scenic **Yangtze River cruise**, and explore the breathtaking landscapes of **Guilin**. Conclude your adventure in **Shanghai**, immersing yourself in the city's vibrant culture and modernity. This tour beautifully combines **history**, **culture**, and **natural beauty** for an unforgettable experience.

Tour Itinerary

DAY 1: ARRIVAL IN BEIJING

Upon arrival, a dedicated tour representative will warmly greet you at the airport and ensure a smooth and comfortable transfer to your hotel.

Included Meals: No meals

Accommodation: Sun World Hotel or similar

Note:

Transfers:

A group transfer will be available at a designated time. If your flight arrives outside of our scheduled time, you will be responsible for arranging your own transfer from the airport to the hotel at your own expense.

DAY 2: BEIJING

This morning, your guide will meet you in the hotel lobby for a full day of exploring Beijing's most iconic landmarks. Start at Tiananmen Square, the heart of Beijing and one of the world's largest public squares. Discover its historical importance and the events that have shaped modern China. Next, enter the Forbidden City, the former imperial palace of the Ming and Qing dynasties. Admire its intricate architecture, grand halls, and ancient artifacts as your guide reveals the fascinating stories of China's emperors. Savour a traditional Chinese lunch at a nearby restaurant, enjoying authentic Beijing cuisine. The afternoon is yours to enjoy at leisure. You may choose to join exciting optional tours or explore Beijing at your own pace.

Included Meals: Breakfast & Lunch

Accommodation: Sun World Hotel or similar

Note:

Golden Mask Dynasty Show:

The Golden Mask Dynasty Show is an enchanting theatrical performance set in ancient China, featuring a blend of dance, acrobatics, and special effects, including an on-stage waterfall. Held in Beijing, the show tells the romantic and dramatic tale of a queen of the mythical Golden Mask Dynasty and her love for a rival general, beautifully weaving themes of love, conflict, and reconciliation (note that the optional tour is not included and must be paid for on-site).

DAY 3: BEIJING

Start your day with a visit to a traditional Jade Workshop, where you'll uncover the ancient art of jade carving—a craft deeply woven into the fabric of Chinese culture for thousands of years. Observe master artisans as they skillfully shape jade, and gain insights into the stone's profound significance in Chinese history and symbolism. Continue your journey to the Great Wall at Yu-yong-guan, a beautifully preserved and less crowded section of this iconic landmark. Embark on a scenic hike along the wall, taking in breathtaking views of the surrounding mountains and valleys. Afterward, enjoy a delightful lunch at a nearby restaurant, savoring authentic Chinese cuisine. Following lunch, your guide will return you to Beijing. The afternoon is yours to spend at leisure—either by joining one of our optional tours or exploring the city at your own pace.

Included Meals: Breakfast & Lunch

Accommodation: Sun World Hotel or similar

Optional Activities:

Oldtown Hutong:

Oldtown Hutong offers a glimpse into the traditional life of Beijing through its narrow lanes and courtyard residences. This historic neighborhood showcases ancient architecture and the everyday life of locals, away from the modern skyscrapers. Walking through the hutongs, visitors can experience the old city's culture, interact with residents, and explore small shops and traditional eateries. This tour, excluding rickshaw rides, allows for a leisurely and personal exploration of Beijing's charming and less-travelled paths (note that the optional tour is not included and must be paid for on-site).

DAY 4: BEIJING - XI'AN

Start your day at the Temple of Heaven, a UNESCO World Heritage Site where emperors once performed rituals for good harvests. Immerse yourself in its cultural significance before visiting a Traditional Chinese Health Center to learn about ancient wellness practices such as acupuncture, herbal medicine, and massage therapy. After a delicious lunch featuring authentic Chinese dishes, board a high-speed bullet train to Xi'an, enjoying the scenic countryside along the way. Upon arrival, explore the vibrant Muslim Street in the city's Muslim Quarter, bustling with food stalls, shops, and local snacks. Finally, check in at your hotel, where you can unwind or further discover the local culture at your leisure, ensuring a perfect blend of history, culture, and culinary delights throughout your day.

Included Meals: Breakfast & Lunch

Accommodation: Titan Times Hotel or similar

DAY 5: XI'AN

Begin your day with a visit to a Terracotta Warriors Replica Workshop. Here, you'll witness skilled artisans as they meticulously craft replicas of the famous warriors using traditional techniques. Learn about the history and methods behind the creation of these life-sized figures, and gain insight into the incredible detail that went into producing the original army. Next, proceed to the Terracotta Warriors Museum, home to the thousands of life-sized soldiers, horses, and chariots that have guarded the tomb of China's first emperor, Qin Shi Huang, for over two millennia. Walk through the vast excavation pits and marvel at the rows of warriors, each with unique facial expressions and armour.

DAY 5: (CONTINUED)

Enjoy a traditional Chinese lunch at a nearby restaurant, where you can sample local dishes and reflect on the morning's experiences. After lunch, your guide will escort you back to Xi'an. The afternoon is at your leisure to explore more of the city, shop for souvenirs, or relax.

Included Meals: Breakfast & Lunch

Accommodation: Titan Times Hotel or similar

Optional Activities:

Grand Tang Everbright City Tour:

The Grand Tang Everbright City Tour is a vibrant evening excursion in Xi'an, offering a glimpse into the splendid Tang Dynasty era. The tour includes a visit to the Grand Tang Mall, famed for its dazzling array of lights, fountains, and statues that celebrate the cultural achievements of the Tang period. Visitors are treated to performances that capture the essence of ancient Chinese arts. The experience culminates with a traditional dinner, providing a taste of authentic Shanxi cuisine (note that the optional tour is not included and must be paid for on-site).

DAY 6: XI'AN - YICHANG (YANGTZE CRUISE EMBARKATION)

Start your day with a visit to the Little Wild Goose Pagoda, a charming and lesser-known Buddhist site in Xi'an. Explore the serene temple grounds, admire the ancient architecture, and learn about the significance of the pagoda, which dates back to the Tang Dynasty. This peaceful spot offers a glimpse into Xi'an's rich spiritual heritage. Enjoy a delicious lunch at a local restaurant, savoring traditional Xi'an cuisine. Take in the local flavors and relax before your travel to Yichang. Your guide will transfer you to the airport or train station (depending on the on-site travel arrangement) for your journey to Yichang. Travel comfortably as you make your way to the gateway of the Yangtze River. Upon arrival in Yichang, you will be met by a local representative who will assist with your transfer to the cruise ship. Enjoy the scenic drive to the port, where you will board your Yangtze River cruise.

After boarding the cruise ship, check into your cabin and settle in. The evening is yours to relax on board, explore the ship's amenities as you begin your Yangtze River adventure.

Included Meals: Breakfast & Lunch

Accommodation: Victoria Yangtze River Cruise or similar

DAY 7: THREE GORGES DAM

Start your day with a hearty breakfast on the cruise ship as you sail through the scenic landscapes of the Yangtze River. Disembark for a guided excursion to the Three Gorges Dam, the world's largest hydroelectric project. Explore this modern marvel of engineering and learn about its construction, operation, and the significant impact it has on China's energy production and environment. Enjoy panoramic views of the dam and the surrounding landscape from the observation deck. After your visit, return to the ship and continue cruising through the breathtaking Three Gorges. Relax on deck as you pass through some of the most dramatic and picturesque sections of the Yangtze River. Enjoy a delicious lunch on the ship, featuring a variety of Chinese and international dishes. Spend the afternoon cruising through the Three Gorges. Take in the awe-inspiring views of steep cliffs, lush landscapes, and tranquil waters. You may choose to join optional shore excursions or simply relax and enjoy the scenery from the comfort of the ship.

DAY 7: (CONTINUED)

Enjoy a delightful dinner in the ship's dining room, featuring a variety of delicious Chinese and international dishes. After dinner, join the Captain's Welcome Party in the ship's lounge. Meet the captain and crew, enjoy live entertainment, and socialize with fellow passengers. The evening will be filled with music, dancing, and a celebratory atmosphere as you embark on your Yangtze River adventure.

Included Meals: Breakfast & Lunch & Dinner

Accommodation: Victoria Yangtze River Cruise or similar

Optional Activities:

Tribe of Three Gorges:

The Tribe of Three Gorges tour offers an immersive journey into the rich cultural heritage of the Yangtze River's ancient tribes. This unique excursion takes visitors through picturesque landscapes and traditional villages nestled along the riverbanks. Visitors can explore authentic wooden houses, witness traditional customs and rituals, and learn about the lifestyle and history of the local communities that have thrived in this area for generations. The tour is a deep dive into the living history and natural beauty of the Three Gorges region, making it a memorable experience for cultural enthusiasts (note that the optional tour is not included and must be paid for on-site).

Three Gorges Dam Ship Lift:

The Three Gorges Dam Ship Lift Experience Tour offers a unique opportunity to witness one of the world's most impressive feats of engineering up close. This tour provides an in-depth look at the massive ship lift, which is one of the largest and most sophisticated in the world. Visitors can see firsthand how this incredible structure allows ships to bypass the dam quickly and efficiently, elevating them over 100 meters vertically in just minutes. The experience includes detailed explanations of the technology and engineering behind the lift, making it a fascinating excursion for those interested in modern achievements and hydraulic engineering (note that the optional tour is not included and must be paid for on-site).

DAY 8: SHENONG STREAM

Start your day with a hearty breakfast on the cruise ship, enjoying tranquil views of the Yangtze River before disembarking for a guided excursion to Shennong Stream. Here, board a smaller traditional boat to navigate the crystal-clear waters, gliding through narrow gorges and admiring lush vegetation, towering cliffs, and the unique hanging coffins along the cliffsides. Your local guide will share fascinating stories about the Tujia people who have lived in the area for centuries. After returning to the cruise ship, relax on deck as you sail through the stunning Wu Gorge, known for its deep valleys and majestic peaks. Enjoy a delicious lunch featuring a variety of local and international dishes in the ship's dining room, with the option to join additional shore excursions or simply unwind. In the evening, indulge in a gourmet dinner prepared by the onboard chefs, savoring a selection of exquisite dishes.

Included Meals: Breakfast & Lunch & Dinner

Accommodation: Victoria Yangtze River Cruise or similar

Optional Activities:

White Emperor City:

The White Emperor City tour invites visitors to explore an ancient temple complex perched atop a cliff overlooking the entrance to Qutang Gorge along the Yangtze River.

DAY 8: (CONTINUED)

Optional Activities:

White Emperor City (continued):

Known for its rich history and strategic importance, White Emperor City is steeped in legend, said to be the place where the famous poet Du Fu wrote many of his celebrated poems during the Three Kingdoms period. The tour offers panoramic views of the stunning gorge, historical insights into its role during various dynastic eras, and a chance to explore traditional architecture and stately statues, making it a captivating experience for history buffs and nature lovers alike (note that the optional tour is not included and must be paid for on-site).

Three Gorges Summit:

Embark on an excursion to the Three Gorges Summit, the highest peak in the renowned Three Gorges area, where you'll be rewarded with breathtaking panoramic views of the stunning gorges and winding rivers below. As you ascend, take in the majestic landscapes that have captivated travelers for centuries. Once at the summit, enjoy ample time to soak in the scenery, capture memorable photos, and learn about the natural and cultural significance of this iconic region from your knowledgeable guide. This excursion promises to be a highlight of your journey, offering a unique perspective on the remarkable beauty of the Three Gorges. (note that the optional tour is not included and must be paid for on-site).

DAY 9: XIAO GUAN SHAN FOLK CULTURE PARK

Start your day with a relaxing breakfast on the cruise ship, enjoying the tranquil morning views of the Yangtze River before embarking on a shore excursion to Xiao Guan Shan Folk Culture Park. Here, you'll explore local traditions through beautifully preserved architecture, traditional handicrafts, and engaging folk performances, all while your guide shares insights into the park's cultural significance. After returning to the ship for a delicious lunch, spend the afternoon at leisure, taking advantage of onboard amenities or participating in organized activities. In the evening, dress up for the Captain's Farewell Dinner, featuring a gourmet multi-course meal where you can celebrate the end of your Yangtze River journey with the captain and crew while reflecting on your memorable experiences and saying goodbye to new friends.

Included Meals: Breakfast & Lunch & Dinner

Accommodation: Victoria Yangtze River Cruise or similar

Optional Activities:

Fengdu Ghost City:

The Fengdu Ghost City tour takes visitors to a unique cultural and spiritual site on the northern bank of the Yangtze River. Renowned for its intricate temples, shrines, and statues dedicated to the afterlife and Chinese folklore, Fengdu Ghost City is steeped in myths and legends about the underworld. This ancient complex is said to be where the dead are judged before passing into the next life, making it a fascinating destination for those interested in mythology, religion, and supernatural beliefs. The tour offers a deep dive into the traditional beliefs surrounding life after death, set against the backdrop of spectacular views of the surrounding mountains and river (note that the optional tour is not included and must be paid for on-site).

DAY 10: CHONGQING - GUILIN (YANGTZE CRUISE DISEMBARKATION)

Enjoy your final breakfast on board before disembarking the cruise ship between 8:00 and 9:00 AM, with the cruise staff assisting with your luggage. Meet your guide at the port for your transfer to the train station, where you'll board a comfortable high-speed train to Guilin, renowned for its stunning karst landscapes. Upon arrival, visit Elephant Trunk Hill, an iconic landmark resembling an elephant drinking from the Li River, and explore the surrounding park. Next, take a leisurely stroll around the Central Lakes to admire the Sun and Moon Pagodas, which are beautifully lit in the evening. Relax with a tea break at a traditional tea house, savoring local teas in a serene atmosphere. Conclude your day at Guilin's vibrant Bird and Flower Market, where you can explore lively stalls filled with colorful flowers, exotic birds, and local crafts. Afterward, your guide will assist with your transfer to the hotel, leaving your evening free to explore Guilin's local restaurants and bars or simply unwind after a fulfilling day.

Included Meals: Breakfast

Accommodation: He Se Lakeside Resort or similar

DAY 11: GUILIN

Your guide will meet you at your hotel in Guilin to take you on an enriching journey through Daxu Town and the scenic countryside. Begin at Daxu Ancient Town along the Li River, known for its well-preserved Ming and Qing dynasty architecture. Stroll through the historic streets, soaking in the tranquil atmosphere and rich cultural heritage. Next, visit a family-run rice vineyard to learn about traditional rice wine making, participating in a hands-on demonstration of this time-honored craft. After enjoying a delicious lunch featuring local dishes, experience the serenity of the Li River on a bamboo raft, gliding through stunning karst landscapes. Choose to cycle or hike through the picturesque Guilin countryside, relishing the fresh air and beautiful rural settings. Conclude your day with a comfortable ride back to your hotel, reflecting on a day filled with cultural insights, natural beauty, and active adventures.

Included Meals: Breakfast & Lunch

Accommodation: He Se Lakeside Resort or similar

DAY 12: GUILIN - SHANGHAI

Board your flight to Shanghai, China's vibrant metropolis, for a 2.5-hour journey that offers a chance to unwind. Upon landing, collect your luggage and meet your local guide for a transfer to your hotel. As evening approaches, take the opportunity to explore the dynamic streets of Shanghai, or consider joining one of our optional tour activities to fully immerse yourself in the city's lively atmosphere.

Included Meals: Breakfast

Accommodation: Metropark Jichen Hotel or similar

Optional Activities:

Huangpu River Night Cruise:

Experience the dazzling skyline of Shanghai from a unique perspective on the Huangpu River Night Cruise. Glide along the river that divides the city into its historic and modern districts, taking in iconic landmarks like the Oriental Pearl Tower, the Bund's colonial architecture, and the futuristic skyscrapers of Pudong. This enchanting night cruise offers breathtaking views of the city lights and a tranquil escape from the bustling streets, making it a must-do for any visit to Shanghai (note that the optional tour is not included and must be paid for on-site).

DAY 13: SHANGHAI

Start your day with a stroll along The Bund, Shanghai's famous waterfront promenade, where you can admire the colonial-era architecture alongside modern skyscrapers, showcasing the city's rich history and rapid modernization. Next, visit the beautiful Yu Garden, a classic example of traditional Chinese landscaping from the Ming Dynasty, featuring pavilions, rockeries, ponds, and the ornate Huxinting Teahouse. After enjoying the garden's peaceful ambiance, explore the bustling City God Temple Bazaar for a taste of local culture, shopping for traditional arts and snacks, and sampling Shanghai street food like Xiaolongbao (soup dumplings). Enjoy lunch at a local restaurant, savoring authentic Shanghai cuisine. Afterward, head to Xintiandi, a chic pedestrian street blending traditional Shikumen houses with modern architecture, and then explore the French Concession, known for its charming tree-lined avenues, boutiques, and cafes. The evening is yours to enjoy at leisure, whether by joining optional tours or exploring the city at your own pace.

Included Meals: Breakfast & Lunch

Accommodation: Metropark Jichen Hotel or similar

Optional Activities:

Chinese Acrobatic Show:

Immerse yourself in a thrilling spectacle of agility and grace at the Chinese Acrobatic Show. This excursion showcases some of China's finest acrobats performing daring feats that blend traditional and modern acrobatics. Expect to see a mesmerizing mix of juggling, gymnastics, and contortion, all choreographed to captivating music. The show is a visual feast, featuring stunning costumes and innovative stage effects, making it a memorable highlight for visitors of all ages (note that the optional tour is not included and must be paid for on-site).

DAY 14: DEPART SHANGHAI

On the final day of your tour, enjoy a relaxing breakfast at your hotel in Shanghai, allowing time to savor your meal and complete any last-minute packing. After checking out, your group will embark on a scheduled transfer to the airport, ensuring a smooth journey. As you reflect on the incredible experiences and memories made during your trip, you'll have the opportunity to purchase any last-minute souvenirs before your departure. Bid farewell to the vibrant city of Shanghai as you head to the airport for your onward flight, cherishing the unforgettable adventures you've had throughout your journey in China.

Included Meals: Breakfast

Accommodation: N/A

Note:

Transfers:

A group transfer will be available at a designated time. If your flight arrives outside of our scheduled time, you will be responsible for arranging your own transfer from the airport to the hotel at your own expense.

Things To Know

WHAT'S INCLUDED

- 9 nights in comfortable 4-star hotels and 4 nights aboard a Yangtze cruise.
- Daily breakfast and 10 lunches, and 3 dinners.
- All internal city transfers.
- Entry to all attractions listed in the itineraries.
- Services of expert local guides fluent in English.

WHAT'S NOT INCLUDED

- International airfare and taxes
- Airport transfers not specified in the itinerary
- Meals not specified in the itinerary
- Personal expenses like beverages, laundry, and phone calls
- Optional tours and activities
- Travel insurance and other personal items
- Visa fees

GROUP SIZE REQUIREMENT

- Minimum: 2 individuals
- Maximum: 16 individuals

FLIGHT CREDITS

- We are pleased to offer you a \$100 AUD international flight credit as part of your tour package, which can be utilized when booking international flights with us. This credit provides you with the flexibility to choose your preferred carriers, enhancing your overall travel experience.
- The flight credit is applicable only for travellers booking flights for the tour from Australia.
- The flight credit is non-refundable and will be automatically forfeited should you decide to purchase flights independently or if you are departing from a country other than Australia.

OPTIONAL ACTIVITIES

- Day02 - Golden Mask Dynasty Show \$320.00 CNY per person
- Day03 - Oldtown Hutong (Rickshaw Excluded) \$180.00 CNY per person
- Day05 - Grand Tang Everbright City Tour (Dinner Included) \$280.00 CNY per person
- Day07 - Tribe of Three Gorges \$295.00 CNY per person
- Day07 - Three Gorges Dam Ship Lift \$295.00 CNY per person
- Day08 - White Emperor City \$295.00 CNY per person
- Day08 - Peak of Three Gorges \$295.00 CNY per person
- Day09 - Fengdu Ghost City \$295.00 CNY per person
- Day12 - Huangpu River Night Cruise \$280.00 CNY per person
- Day13 - Chinese Acrobatic Show \$380.00 CNY per person

Fine Print

PAYMENT TERMS

To secure your booking, full payment is required at the time of reservation. After creating your booking, you will be directed to your invoice, where you can select your preferred payment method.

SCHEDULE OF FEES

Voluntary Changes:

Please note that any changes or upgrades requested after the booking is confirmed will be subject to a fee of AUD220 per person per change, in addition to any applicable supplier costs. This fee covers modifications to flights, hotels, tour dates, or any other services included in your package. To ensure smooth processing, we kindly request that you provide us with a minimum of 72 hours notice for all voluntary changes.

Cancellations & Refunds:

Please note that in the event of tour cancellation, a cancellation fee of AUD550 per person will be charged, in addition to any relevant supplier costs. Refund requests must be submitted in writing and will take up to 6 weeks to process. It is important to note that no refunds can be issued once the tour has commenced (for the flight-inclusive package, no refunds can be issued once the flights have been ticketed).

Name Correction Fees:

A fee of AUD220 per person applies to name corrections on documents, along with any supplier costs. Kindly note that name corrections must be requested at least 72 hours prior to departure and are subject to approval from the supplier.

Document Change Fees:

A fee of AUD220 per person will be charged for any passport changes, in addition to any applicable supplier costs. Please note that train tickets and admission access must be linked to your travel passport details. Any changes to passport information must be requested at least 14 days before departure and are subject to approval from the supplier.

Supplier Fees:

In the event that the tour you have purchased is unable to proceed or a travel supplier is unable to fulfil the tour due to external circumstances (such as a Force Majeure event), there may be a fee or amount of money that is withheld by our suppliers and is unrecoverable. This could be due to non-refundable airline tickets, cancellation penalties with cruise cabins, or unrecoverable payments with our land/accommodation partners. As your agent, Better Trip is committed to covering these costs and will make every effort to recover all funds committed and/or paid for your tour. However, please note that this may not be possible in every circumstance. If refunds are unavailable from our suppliers, we will strive to obtain a travel credit with the best possible terms and communicate these options to you. If Better Trip cannot obtain a refund, travel service credit, or only a partial refund, this cost will be passed on to the customer as a supplier fee. It is important to note that this fee is not intended to generate revenue but to cover the payments our suppliers withhold during the recovery process.

Fine Print

TRAVEL DOCUMENTS

To ensure a smooth journey, it is imperative that you possess a valid passport and have obtained all necessary visas, permits, and certificates for the countries you plan to visit. Please note that passports are mandatory for all travellers when departing from Australia. For a permanent resident to travel on a foreign passport, you must also hold an Australian Re-entry Visa. Additionally, many countries require foreign nationals entering their borders to possess a passport with a minimum of six months validity. Remember, the ultimate responsibility for ensuring the accuracy of your documentation lies with you as the individual traveller. Any fines, penalties, or expenses incurred due to incorrect documentation will be solely your responsibility.

TRAVEL INSURANCE

Travel insurance is a requirement for all our travellers and should be obtained at the time of booking. Your travel insurance should cover personal accidents, death, medical expenses, and emergency repatriation, with a recommended minimum coverage of US\$200,000 for each category. We also strongly recommend coverage for cancellation, curtailment, personal liability, luggage loss, and personal effects. On the first day of your trip, you must provide proof of your travel insurance. Please note that joining the trip will not be possible without it. If you would like our assistance obtaining travel insurance, please contact us via email at bookings@bettertrip.com.au.

AIRPORT TRANSFERS

Some of our packages include airport transfers in one or both directions for your arrival or departure from your destination. To determine if transfers are included, please refer to the "What's Included" section of your selected package.

If you arrange pre- or post-tour accommodations independently and the tour includes transfers, please note that these transfers will be forfeited. Transfers are provided only in conjunction with the tour dates and any pre- or post-tour accommodations booked through Better Trip, when available.

Additionally, our standard airport transfers operate on a group basis, which may involve waiting times of up to 2 hours. To avoid any potential delays, we recommend booking a private transfer for a more prompt and personalized service. For more information, please contact us at bookings@bettertrip.com.au.

Fine Print

DEFAULT FLIGHTS

The default flights included in this package have been predetermined by our product team in collaboration with the airline carriers. Please note the following conditions:

- The default flights cannot be changed or refunded at any time. If these flights are not used, any unused segments will be forfeited without a refund.
- Flight carriers and schedules will be available approximately three months before the tour date.
- For customised flight requests, including changes to flight times, airlines, or classes, a re-quote will be provided at the prevailing market price, and additional charges may apply.
- If you have booked a flight-inclusive package and choose not to use the default flights, please notify us at least 72 hours before departure. Failure to do so will be considered a no-show, and the entire tour will be cancelled without a refund.

If you have any further questions or require assistance, please contact us at bookings@bettertrip.com.au.

IMPORTANT INFORMATION

Fitness Requirements

To ensure a safe and enjoyable experience, participants in our tours should have a moderate level of fitness, including the ability to walk for extended periods and navigate varying terrains. The tour may involve physical activities such as hiking and walking tours, so we recommend being comfortable with exertion for several hours. If you have any pre-existing medical conditions, please consult a healthcare professional before booking. Regular physical activity leading up to the tour is encouraged to enhance your experience. Your safety is our top priority, so if you feel unwell during the tour, please inform your local guide.

Accommodation

Accommodations included in your tour package will be specified in your itinerary. While we strive to provide the listed accommodations, substitutions may be necessary due to availability. For bedding configurations, we offer double or twin options for travellers sharing a room, based on availability. Solo travellers who have purchased the single supplement will have the option of a single bed. Check-in is typically between 2:00 PM and 4:00 PM, and check-out usually occurs between 10:00 AM and 12:00 PM; early or late check-in/out may be available upon request, but is not guaranteed. Standard amenities will be provided, although additional services may incur extra charges. We are not liable for any loss or damage to personal property during your stay, so we recommend securing travel insurance for unforeseen events. Lastly, guests are responsible for adhering to any health and safety guidelines set by the accommodation providers.

Underage Travellers

All travellers under the age of 18 must have written consent from a parent or legal guardian to participate in the tour and must be accompanied by a responsible adult who will ensure their safety and well-being. Accommodation arrangements must comply with the policies of the accommodation provider, which may have age restrictions regarding room occupancy. Parents or guardians are responsible for informing us of any medical conditions or special requirements for the minor, and we recommend that all minors have appropriate travel insurance. Some of our packages are exclusively available for adult travellers aged 18 and over. All travellers are expected to adhere to our code of conduct; inappropriate behaviour may result in removal from the tour without a refund. Additionally, some activities may have age restrictions, and it is the responsibility of the accompanying adult to ensure all activities are suitable for the minor.

Fine Print

IMPORTANT INFORMATION (CONTINUED)

Tipping

Tipping is not included in your tour package and is expected to be paid during the tour. We recommend a gratuity of AUD 20 per day, per person for tour guides, drivers, and other service personnel to reflect the level of service provided. Tipping can be made in cash and given directly to the service personnel at your discretion. Please note that tipping customs may vary by country, so we encourage you to familiarize yourself with local practices. By participating in our tours, you acknowledge and accept this tipping policy.

Itinerary Modification

The itinerary presented in your tour package is subject to modification due to unforeseen circumstances beyond the control of Better Trip, such as weather conditions and operational requirements. In the event of any changes, we will notify you via email with relevant advice or instructions as soon as possible. While we will strive to provide suitable alternative arrangements, we cannot guarantee that all aspects of the original itinerary will remain unchanged. It is the traveller's responsibility to stay informed of updates prior to departure, and by booking with us, you acknowledge and accept that itinerary modifications may occur.